

KONICA MINOLTA

WORKPLACE HUB




workplacehub
IT on your terms

INTRODUCING **HUB**

The foundations for the future
start here.

The future workplace is intelligent. It's where people, spaces and devices connect intuitively. Where the information you need is delivered based on how you like to work. It's a place where all your IT can be accessed and managed in one single place. Where effective collaboration becomes the norm. Where business efficiency is essential – and a whole new level of potential a reality.

Hub is the first of many Workplace Hub solutions. It creates the infrastructure for the future by empowering your current technology. It grows with you, so you can forget about your IT today and focus on developing your business for tomorrow.



“ A QUIET REVOLUTION IN
**PEOPLE
POWER**”

ESTABLISHING SUCCESS FOR SMALL & MEDIUM SIZED BUSINESSES

Hub gives you a whole new level of security, efficiency and support.

IT systems for small and medium sized businesses are often provided by multiple vendors that don't have the capability to join everything together seamlessly. This means you have a system that can stop working at any point, as well as leaving you vulnerable to malicious attacks. If something does go wrong, you waste time dealing with different companies, with different terms, meaning you can't predict your costs.

Hub is the answer. It integrates all your IT into one system that works for your business. It creates a robust and reliable infrastructure you can forget about, so you can focus on more value adding tasks. It's a virtual one-stop IT department that supports your business, whilst helping you manage your day-to-day costs. And the inclusion of next-generation collaboration tools enable better working and communication through one simple interface.

Hub gives you a level of IT security and sophistication rarely found in small and medium sized businesses and is the first step towards your future of work.



I.T. YOU CAN RELY ON

Hub is a game changer for how you manage your IT and your business.

World-leading security

Stopping malicious attacks and threats.

Protect your network and users from the rise in malicious IT attacks. The Sophos XG Firewall provides comprehensive next-generation protection that automatically blocks and responds to threats, exposes hidden risks and monitors what's happening on your network. And as part of the Workplace Hub service we will constantly monitor and update the security status.

Hub also integrates into existing physical systems you have, meaning you not only get world-leading cyber security, but a robust and resilient security solution that protects your business. It means you can work knowing that your business won't be compromised.



Accurate business planning

Fixing your IT spend to an amount you can budget for.

Hub is the complete solution from one vendor for all your IT needs. With one contract and a fixed monthly price we make it easier for you to keep track of your total costs and reduce your overall spend. Say goodbye to unwanted additional costs if something does go wrong.

One-stop support

Offering simplicity and reliability.

With Hub, you only have one company to deal with and one number to call for all your IT support. From installation to ongoing servicing we will manage everything for you, ensuring your IT is working effectively and securely all the time.



Better collaboration

Enabling efficient working.

Hub includes Workplace Go, next generation software that pulls together all your key information into one place, improving the way you work and collaborate.

It's a customisable digital workplace that allows you to organise your projects, groups and communities the way you want. Prioritise tasks, find and share documents, track performance, and a whole lot more. All the key information you need is at your fingertips. It boosts communication and enables efficient working. And with the ability to add new intelligent features over time, Workplace Go has the capability to predict and transform the way you work.

A scalable and effective solution

Preparing your business for the future.

Hub creates the infrastructure needed to get your IT working effectively. It's future proofed with technology that allows you to run your current operating systems and applications without having to purchase additional servers. All your normal software will continue to work. Best of all, you can easily add new technologies and applications as they become available, ensuring you're always ahead of the game.

Contributes to a GDPR compliant environment

Simplifying the audit process.

As Hub unifies all your systems and data through one device, it contributes to a GDPR compliant environment that helps you reduce time and cost of auditing multiple systems.



HOW IT WORKS

Workplace Hub is the first solution to unify your IT and create an all-in-one IT ecosystem that makes working easier and more productive.

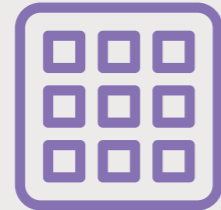
Productivity

You manage your IT and work effectively through web based interfaces.*



ADMIN DASHBOARD

True, functional simplicity – the interface that puts you in control.



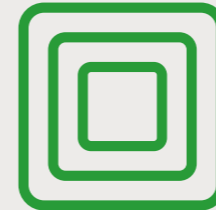
USER DASHBOARD

All your core business and communication applications accessed from any location.

* Browser compatible with Chrome, Firefox, Microsoft Edge.

Ecosystem

We provide the components that make it work.



IT INFRASTRUCTURE

The next generation IT from within your multifunction printer. Everything is brought together seamlessly increasing the value of your existing office space.



MANAGED IT SERVICES

A whole range of IT tasks managed for you, from setup and installation to ongoing management and help, freeing up your time and resources.

Acronis

Back-up cloud storage

CANONICAL

Ubuntu base operating system



Elasticsearch cloud back-end remote management and monitoring



Latest server technology



Data centres, manufacturing, software and integration services, ongoing service support

Microsoft

Office 365 integration

ORACLE + Dyn

Managed domain name system services

ScienceLogic

Monitoring software to provide an end-to-end view of the health of Hub

servicenow

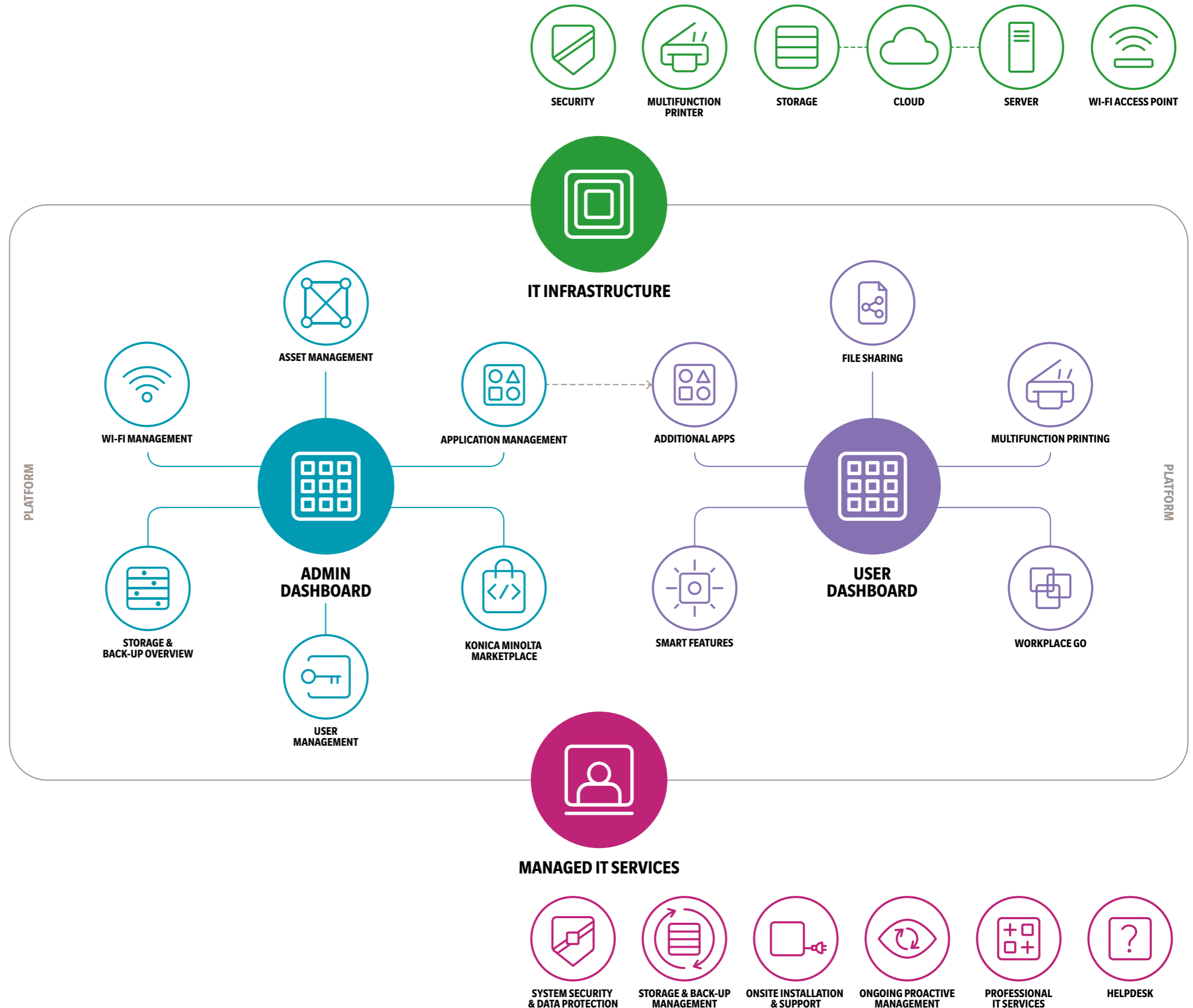
Cloud management platform

SOPHOS

Unrivalled security software for unified threat management

ONE COMPLETE ECOSYSTEM

State-of-the-art hardware, software and services.



SIMPLICITY IN ONE PLACE



ADMIN DASHBOARD*

True, functional simplicity. The Admin Dashboard puts everything in one place, with you in control.

You now get a complete overview of all your company's IT – users, assets, applications, server, storage, Wi-Fi, multifunction printer and so on. Tasks become easy, whether reviewing resource usage, revising service contracts, managing user rights or infrastructure status, changing site support or adding and removing applications.



ASSET MANAGEMENT

A simple way to review and manage all your hardware and software licences.

- One simple overview of who is using what within your company
- Assign hardware and software to individuals
- Re-assign assets which are automatically freed up if a colleague changes role or leaves



WI-FI MANAGEMENT

Control your company's Wi-Fi wherever you are.

- Set different Wi-Fi access rights, including limited access for guests



STORAGE & BACK-UP OVERVIEW

Review your storage, at the click of a button.

- Save your data locally or in the cloud. All data is backed up at Konica Minolta data centres



USER MANAGEMENT

A highly efficient way to manage users.

- Easily add, remove or group different users
- Define individuals' rights and authentication levels (e.g. passwords and ID cards)
- Make it simple to use external applications with a single sign-on. All the functionality you'd expect is there, such as forgotten password, password encryption and blocking of accounts after a number of failed attempts
- Compatible with Microsoft's Active Directory and Azure Active Directory



KONICA MINOLTA MARKETPLACE

Get ahead with access to a whole world of online software, applications and IT services through our proprietary store – Konica Minolta Marketplace.

- Business productivity applications developed by approved third-party software developers that seamlessly integrate with your IT ecosystem
- Print and scan related apps
- Professional IT services, e.g. for workflow or document management based solutions



APPLICATION MANAGEMENT

Easily manage and assign business applications.

- Quick overview of all your new applications purchased through Konica Minolta Marketplace
- Assign applications to relevant users

* Accessed via a web based interface. Browser compatibility: Chrome, Firefox, Microsoft Edge.



USER DASHBOARD*

The portal to better productivity and collaboration.

The User Dashboard brings together your essential business productivity tools with smart applications, making work quicker and more efficient.

Applications can easily be added over time via the Konica Minolta MarketPlace or by linking to third-party providers, ensuring you always benefit from new intelligent solutions as they become available.



FILE SHARING

Share ideas immediately and securely, with colleagues and collaborators.

- Easy to use web interface for files stored on-premise
- Data is encrypted automatically
- Notifications help make it easy to follow communication, and a safe way to migrate or remove data



MULTIFUNCTION PRINTING

Multifunction printing capabilities working harder for you.

- High resolution printing, scanning, copying or faxing
- Scanned documents and incoming faxes are digitally converted to ensure anywhere access
- Existing print management applications (cost management, secure print, scan workflows) are seamlessly integrated



WORKPLACE GO†

A simple way to access all your key information from one place to improve productivity, collaboration and communication.

- Customise the interface to your company and culture
- Access all your individual information for your day through 'My Board'
- Track tasks, set deadlines or find and share key project information across project spaces, team groups or specific communities through 'My Team'
- Find essential company information and documents in a sophisticated 'My Company' space
- Cloud-based tools that ensure mobile access, security and access to data anywhere



SMART FEATURES

A continually evolving and growing suite of intelligent applications that improve workplace productivity.

- Smart features are added as they become available

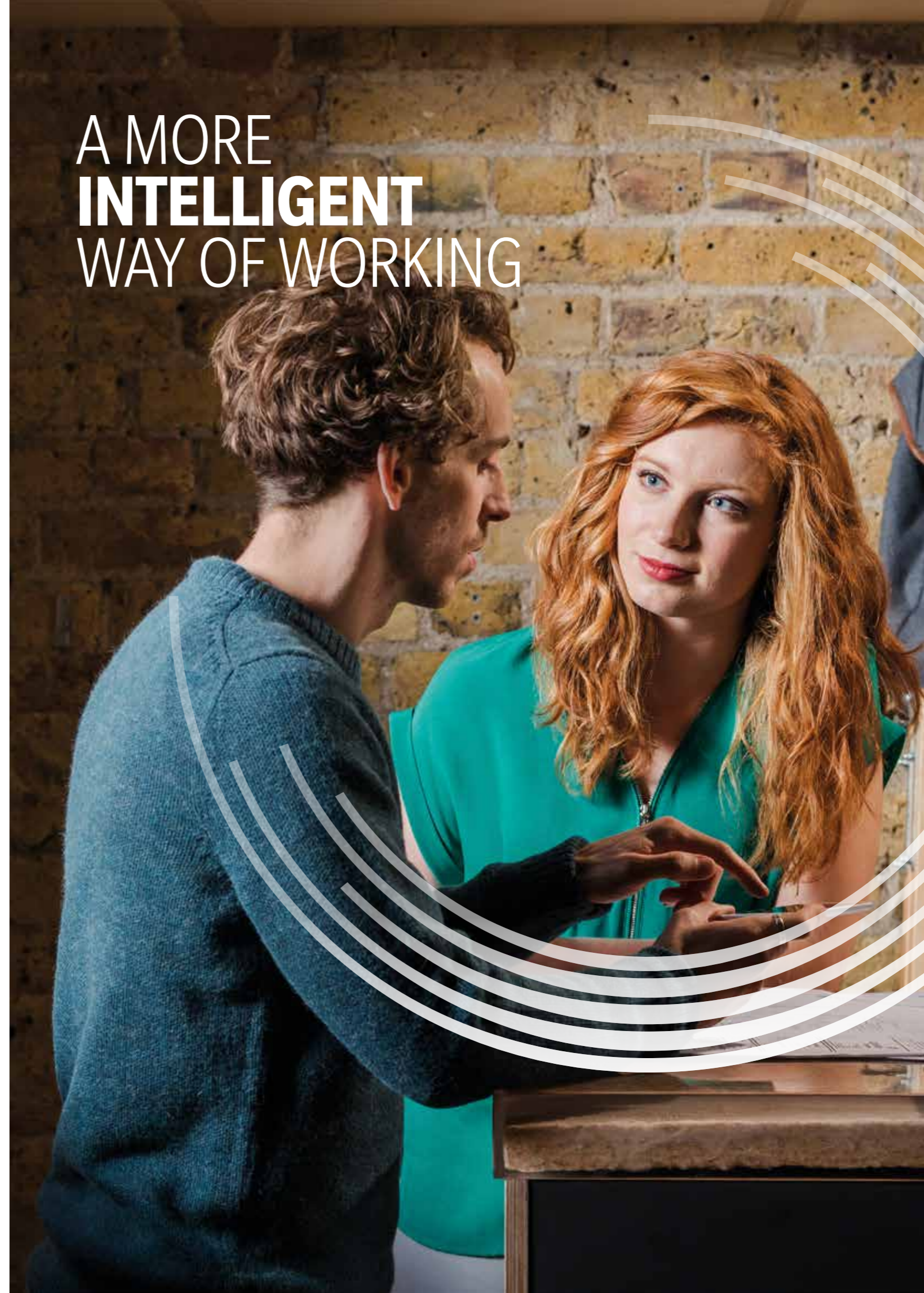


ADDITIONAL APPS

Access to additional applications purchased through Konica Minolta MarketPlace.

- Applications are added to the operation panel or dashboard by the administrator

A MORE INTELLIGENT WAY OF WORKING



* Accessed via a web based interface. Browser compatibility: Chrome, Firefox, Microsoft Edge.

† Works with Office 365 and can only access features with an Office 365 license. Intelligent features will be added over 2019. Please contact your local sales representative for the latest availability.



IT INFRASTRUCTURE

Everything brought together seamlessly, using technology that evolves with your business.

Hub includes a multifunction printer, data storage, Hewlett Packard Enterprise server and Wi-Fi access points. It's equipped with an uninterruptable power supply and is designed to evolve continually as system updates and new features become available.



SECURITY

Unrivalled system security with Sophos XG Firewall.

- Blocks unknown threats
- Automatically responds to incidents
- Secure wireless network



MULTIFUNCTION PRINTER

An all-in-one smart Konica Minolta printer, giving you fast, high-quality and versatile printing, as well as a copying, scanning and faxing capability.



STORAGE

A data storage solution that grows with your business and never interrupts your service.



CLOUD

Your local server is backed up by Konica Minolta data centres that comply with country regulations providing additional security for your data.



SERVER

Customised Hewlett Packard Enterprise server.

- Reduced air friction and noise
- Integrated battery backup
- Intel® Xeon® scalable processor
- iLO5 Asic with Silicon Root of Trust technology for the industry's best server management and added firmware security



WI-FI ACCESS POINT

Trouble-free, secure Wi-Fi that's easy to configure and highly flexible. We make sure your Wi-Fi access points meet your demands and both your employees and guests enjoy connectivity throughout your premises.

TECHNOLOGY THAT GROWS WITH YOU



SUPPORT AS YOU WANT



MANAGED IT SERVICES

Free up your time and energy, by letting us take care of your IT management.

We're here to look after complex, critical or time-consuming tasks, empowering you to focus on your business. We can manage a whole range of functions such as storage, security, installation and migration. The helpdesk ensures we're always available for support.



SYSTEM SECURITY & DATA PROTECTION

We're fully equipped to manage the complex task of protecting your data and systems from malicious attacks. We use Sophos' unified threat management, which offers sophisticated security to keep you safe at all times.

- All data entered by Hub is protected
- Quick and easy security level changes through talking to us



STORAGE & BACK-UP MANAGEMENT

Robust data management and storage so you never lose critical information.

- Save your data locally or in the cloud. All local data is backed up at Konica Minolta data centres that comply with local country data storage regulations
- All data can be encrypted for added security



ONSITE INSTALLATION & SUPPORT

We'll look after the initial setup, configuration and training so Hub works perfectly from the outset.

- Network, Wi-Fi, multifunction printer setup
- Basic migration and integration of existing data
- Physical security against theft
- Training on system usage



ONGOING PROACTIVE MANAGEMENT

Once Hub is installed, we remotely monitor and manage the entire system for you, finding and fixing problems before they impact your business.



PROFESSIONAL IT SERVICES

We can also provide further support for your specific IT projects, including consulting and installation of additional equipment, software and services.



HELPDESK

A range of help is available, from administration of your Hub through to full support, for your entire IT system.

HUB IN PRACTICE

A SMALL SCHOOL

The growth in mobile devices means schools are under increasing pressure to adapt and deliver their curriculum in new and varied ways.

Hub helps. It joins together technology such as wireless printing, EDU Apps and 3D printing into one place, so you can manage your technology easily and your students can benefit through their devices. It means you can create a better learning experience whilst lowering the education cost per student.

“HUB IS ENABLING US
TO RE-THINK HOW WE
TEACH OUR STUDENTS
AND **TRANSFORM**
THEIR LEARNING
EXPERIENCE”

“THIS BRINGS
OUR TECHNOLOGY
UP-TO-DATE AND
WILL MAKE US A FAR
MORE **EFFICIENT**
COMPANY”

A LAW FIRM

The challenge for many law firms is how they manage all their documentation effectively, keeping it secure and charging printing costs accurately.

Hub helps. It provides an integrated solution across print and document management applications, faxing servers and digital assistants. It makes it easy for you to reduce and recover your costs, whilst increasing your efficiency.

AN EXTENDED HEALTHCARE FACILITY

Extended healthcare facilities rely on different agencies and partners supplying information to deliver outstanding patient care. However, with support systems that don't always talk to each other, achieving this isn't easy.

Hub helps. It's one secure solution that unifies and automates your workflow information and puts you in control. The inclusion of our Dispatcher Phoenix technology means it's easier for you to customise how and where you gather, distribute and print sensitive patient data. It helps you manage your facility better and focus more on patient care.

“AT LAST A
SECURE SOLUTION
THAT HELPS US
MANAGE OUR
BUSINESS”

A CONSTRUCTION SITE

Construction sites by their nature are temporary, but they require the same level of technology and security as any permanent building.

Hub helps. It's an all-in-one integrated IT solution that means you can manage your documentation, your Wi-Fi and oversee your onsite security. It's a simple and reliable plug and play solution that helps your site run smoothly.

“IT'S A HASSLE-FREE
& **COST-EFFECTIVE**
SOLUTION FOR OUR
ONSITE NEEDS”

AT A GLANCE

TECHNOLOGY WORKING FOR YOU

- An IT-enabled solution for effective working
- Unifies all your existing technologies and makes them work together intuitively
- Connects people, spaces and devices
- Integrates hardware, software and services into a multi-vendor, one-stop solution
- Removes legacy restrictions
- Is future proofed, so it grows as and when you need it to
- Is safe and secure using latest Sophos unified threat management technology
- Bridges onsite and cloud technology

ONE COMPLETE SYSTEM

- One standardised way of managing your IT, irrespective of vendor
- One way to plan, evaluate and buy your complete IT
- One contract based on your needs
- One call to set up
- One place that houses all your core IT with best-in-class components and security
- One interface to access and manage all your IT
- One interface to master
- One overview of your IT resource usage
- One way to bring your total IT spend down
- One platform that grows with your business
- One intelligent way to better collaborate



UNLOCKING YOUR POTENTIAL

- Removes repetitive IT tasks
- Enhances standards
- Ends unwelcome distractions
- Reduces total IT spend
- Gives you freedom to focus on what matters most
- Gives you the IT capability of a far bigger company
- Allows you to forget about your IT, or use it to gain competitive advantage
- Provides anywhere access to the information you need to become more efficient



FEATURES OVERVIEW

| Features* | Notes* |
|------------------------------|--|
| Active directory integration | Compatible with AD 2012, 2016 and Azure Active Directory |
| Backup | Back up to cloud, local storage, or both |
| Browser support | Chrome, Firefox and Microsoft Edge |
| Certifications | Contributes to a GDPR compliant environment |
| File sharing | Upload and share files internally Supports SMB drives and Microsoft OneDrive |
| IC card reader | MFP authentication Other options available |
| Identity management | User and role management with active directory integration. Options include: <ul style="list-style-type: none"> – Active Directory as a source of identity – Azure Active Directory as a source of identity – Workplace Hub maintains identity itself |
| Konica Minolta MarketPlace | Purchase applications License management |
| MFP applications – Open API | Open API support App server for bizhub MFP fleet |
| Print and copy speed | 28 ppm /A4 |
| Remote access (4G) | 4G connection will be established for troubleshooting by Konica Minolta services when main internet connection is disconnected |
| Remote management | Fully managed by Konica Minolta |
| Scan speed | 45opm/A4 |
| Unified threat management | Based on Sophos XG Firewall |
| Virtualisation layer | Install Windows servers Added support for remote access to virtual machines |
| Wi-Fi management | Configure and manage private and public networks, using Sophos access points |
| Workplace Go | Compatible with: <ul style="list-style-type: none"> – Microsoft Office 365 – Microsoft Outlook 2016 – OneDrive |



“ TAKE THE IDEA OF A
BETTER WAY TO WORK
**AND MAKE
IT REAL**”

